Partnership Resource Teams and Accreditation: Colleagues Helping Colleagues to Improve Effectiveness

Presented by:
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Introductions

• Presenters
• Audience
• Why IEPI? A brief history of the PRT process in the CCCs
“A Safe Place”

• PRTs provide a safe place to raise sticky issues.
• Implications for ACCJC: Why we’re here
• Questions to the audience
  • How many have served on any sort of technical assistance team?
  • How many have received any sort of team-based technical assistance at your institution?
The CCC Full PRT Process (in a Nutshell)

Fundamental Approach: Colleagues helping colleagues

1. CEO drafts short Letter of Interest identifying Areas of Focus (AoFs)
2. Volunteers matched by expertise to AoFs, and PRTs assembled
3. Approval by the Chancellor’s Office, client CEO and IEPI.

California Community Colleges
The CCC FullPRT Process (in a Nutshell)

4. Client institution provides Crucial Documents and more detailed Treatment of AoFs.

5. Training for PRT members (Webinar, Workshop)

6. PRT prepares for Visit 1
The CCC FuPRT Process (in a Nutshell)

Visit 1: **Listen!**
Understand the issues and the scope of support, using Appreciative Inquiry…

Visit 2: **Facilitate!**
Provide options for consideration by the institution in its Innovation and Effectiveness Plan (I&EP, in which it will address its Areas of Focus), and advise in development of the Plan…

Visit 3: **Advise!**
Follow up, providing guidance on early implementation.
Why Appreciative Inquiry?

• Emphasis first on the positive: Consistent with the IEPI approach
• Build on successes and multiply them
• Minimize carping, optimize productive dialogue
• Dialogue itself is often transformational!
## Examples of AI Questions

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<tr>
<th>Traditional Question</th>
<th>Appreciative Inquiry Question</th>
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<tr>
<td>How are you communicating enrollment management information to the campus community now?</td>
<td>What methods of communicating enrollment management information to the campus community are working well?</td>
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<tr>
<td>What are you doing to recruit traditionally underserved students?</td>
<td>Which departments are reaching out successfully to traditionally underserved students, and to what do you attribute their success?</td>
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<td>What would you say are the main barriers to implementing multiple measures assessment on your campus?</td>
<td>Once multiple measures assessment are successfully implemented on your campus, what will it look like? What elements of that vision are on campus now?</td>
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Kickstarting Implementation of Innovation and Effectiveness Plans

- In CCCs, full-PRT seed grants of up to $200,000 to expedite implementation of the I&EP
- Application and award follow Visit 2.

- In general, if it’s in the I&EP, the client institution can use grant funds to support it.
- There are a few restrictions on use of the funds.
Audience Comments

- PRT Members?
- PRT Client Institutions?
Observations on the PRT Process

• **Why** and **how** the process is meaningful and effective for both:
  • PRT Client Institutions
  • PRT Members
• Methods are widely adaptable, not just to CCCs, but to any higher-education institution, **and** to departments and divisions within them.
IEPI PRTs and the Accreditation Process

Top 12 Areas of Focus Through Cycle 5B, Spring 2019

- Integrated planning & resource alloc.
- Enrollment management
- Research and data for institutional...
- Governance, decision-making...
- SLO/SAO assessment, improvement...
- Technology and tools
- Fiscal management and strategies
- Coordination and/or delineation of function
- Distance education
- Pathways/Infrastructure
- Professional development
- Noncredit/adult ed/continuing...
Brainstorming and Sharing

• Identify two issues linked to ACCJC Standards at your institution that you think might benefit from PRT-type assistance.
• Think silently for 2-3 minutes.
• Discuss in small groups.
• Share out one issue each, with how a PRT process could help.
Wrap-Up

• Takeaways?
• Questions?
Contact Information

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• For further information:
  • IEPI Website: http://iepi.cccco.edu